



7 February 2023

Dear Parents and Carers,

**Home to School Communication**

I am writing to explain some changes to the home to school communication system going forward.

It has come to my attention that there have been several incidences of the Class Dojo system being used incorrectly over the last few weeks. The GAT IT Firewall system has picked up unacceptable language being used when communicating with staff via the Class Dojo messaging system. This has caused some upset and stress for members of staff.

Therefore, from Saturday 11<sup>th</sup> February 2023, we will continue to send class reminders via Class Dojo, but parents will no longer be able to send messages into school via the system.

All communication should be via the school telephone number or email address below.

**Tel: 01536 430510**

or

Email: [admin@corbyprimaryacademy.org](mailto:admin@corbyprimaryacademy.org)

If your child is absent for any reason, please ensure that the office has been notified by 8.30am. This must be done via telephone or email for safeguarding purposes. Telling a teacher at the door or passing on a message from another parent can cause issues and is against safeguarding protocols.

In order to be able to continue viewing the class and whole school story on Class Dojo, you will need to sign in using your child's account. Your child will be coming home with a sign-in sheet today. Please follow the instructions on the sheet to add your child's account to the Class Dojo app. Parent accounts will start to be deactivated from tomorrow morning (Wednesday) and this will be completed by the end of the day on Friday.

Thank you in advance for your support and understanding. If you wish to discuss the matter further, please do not hesitate to contact the office to make an appointment to see myself or Mr Evans.

Kind regards,



Mrs Chrissie Barrington  
Executive Principal

*The Corby Primary Academy is part of the Greenwood Academies Trust*

